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Book of Abstract

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Book of Abstracts

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Ways to improve the quality of public transport services in the digital economy (in the case of Bukhara region)

Erkin Farmanov¹²³

As a result of the acceleration of the urbanization process, the increase of megalopolis cities, and the growth of the population, the demand and need for public transport is increasing every year. On the other hand, it is leading to increase the quality of public transport service, raise its culture, adapt it to today's times and conditions, and further develop the sector with the help of digital economy and tools.

Also, based on the experience of advanced countries, public transport services in the region are encouraged to be widely introduced in the development of public transport routes connecting large cities and their agglomerations, remote settlements with district centers, in the context of the digital economy.

For this, the scientific basis of the main aspects of improving the quality of transport services in Bukhara region was analyzed, and the current state and number of existing public transport routes were analyzed using digital economy tools. Also, ways to increase and improve the quality of transport services using digital platforms UzTmyBus and UzTransport applications. Based on the results of the conducted analysis, suggestions and recommendations are given to increase the quality of transport services using digital economy tools.

Keywords: Public transport, digital economy, improve, quality, transport services

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¹ PhD student, lecturer, Bukhara State University, Faculty of Economics and Tourism, Bukhara; e.a.farmanov@buxdu.uz

² PhD student, Hungarian University of Agriculture and Life Sciences, Economic and regional sciences, Gödöllő; e.farmanov.bsu@gmail.com

³ PhD student exchange, University of Žilina, Faculty of Operation and Economics of Transport and Communications, Žilina; farmanov@stud.uniza.sk