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IQTISODIYOT VA TURIZM FAKULTETI  
BUXGALTERIYA HISOBI VA STATISTIKA KAFEDRASI

**“MILLIY IKTISODIYOT BARQARORLIGINI  
TA'MINLASHNING DOLZARB MASALALARI VA  
HUDUDLARNI MUTANOSIB RIVOJLANTIRISHNING  
USTUVOR YO'NALISHLARI”  
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ПРИОРИТЕТНЫЕ НАПРАВЛЕНИЯ  
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## **KIRISH SO‘ZI**

### **Buxoro davlat universiteti rektori i.f.d., professor Obidjon Xafizovich Xamidovning tabrik so‘zi.**

Assalomu aleykum hurmatli mehmonlar va anjuman qatnashchilari! “Milliy iqtisodiyot barqarorligini ta’minalashning dolzarb masalalari va hududlarni va mutanosib rivojlantirishning ustuvor yo‘nalishlari” mavzusida Respublika miqyosida o‘tkazilayotgan ilmiy-amaliy konferensiyaga xush kelibsizlar. Ushbu anjuman 2019-yil 5-yanvardagi “O‘zbekiston Respublikasida turizmni jadal rivojlantirishga oid qo‘srimcha chora-tadbirlar to‘g‘risida”, 2019-yil 13-avgustdagи “O‘zbekiston Respublikasida turizm sohasini yanada rivojlantirish chora-tadbirlari to‘g‘risida”gi hamda O‘zbekiston Respublikasi Prezidentining 2022-yil 28-yanvardagi PF-60-son 2022 — 2026- yillarga mo‘ljallangan “Yangi O‘zbekistonning taraqqiyot strategiyasi to‘g‘risida”gi Prezident Farmonlarida belgilangan vazifalarni amalga oshirishga oid ilmiy-amaliy tavsiyalar ishlab chiqishni ko‘zda tutadi. Ushbu anjumanning maqsadi 2022-2026 yillar davomida O‘zbekiston respublikasi milliy iqtisodiyoti, shu jumladan, hududlarni barqaror rivojlantirishning istiqbolli yo‘nalishlarini aniqlash, amalga oshirishning tashkiliy-iqtisodiy mexanizmlariga oid ilmiy-amaliy taklif va tavsiyalarni ishlab chiqishdan iborat bo‘lib, mamlakatimizda iqtisodiyot sohasida yuzaga kelgan holatni o‘rganish, bu sohani barqaror rivojlantirishning istiqbolli yo‘nalishlarini aniqlash, moliyaviy tizimni reanimatsiya qilishning tashkiliy-iqtisodiy mexanizmlarini ishlab chiqish, O‘zbekistonning investitsion muhit jozibadorligini oshirish yo‘llarini aniqlash, ishlab chiqarish va moliya-bank tizimida xususiyashtirishni amalga oshirish hamda iqtisodiyotning innovatsion va smart shakllarinijoriy qilish evaziga mamlakat iqtisodiy raqobatbardoshligini oshirish yo‘llarini aniqlash kabi dolzarb muammolarning yechimiga bag’ishlangan. Iqtisodiyot va moliya vazirligi tomonidan ishlab chiqilgan O‘zbekiston Respublikasi Prezidentining “O‘zbekiston – 2030” strategiyasida belgilangan asosiy yo‘nalishlar bo‘yicha islohotlarni amalga oshirishning 2024 yildagi ustuvor chora-tadbirlari to‘g‘risida”gi qaroriga ko‘ra jami 10 ta yo‘nalish (energetika, transport, telekommunikatsiya, urbanizatsiya, biznes va agrar, makroiqtisodiyot, davlat korxonalari transformatsiyasi, turizm va yashil iqtisodiyot va innovatsiya) ko‘zda tutilgan, ushbu anjumanda ko‘riladigan masalalar ushbu vazifalarni amalga oshirishga muyyan darajada xizmat qiladi. Ilmiy-amaliy anjumanni tashkil qilishdan quyidagi natijalar kutilmoqda: 2022-2026 yillarda mamlakatimiz iqtisodiy salohiyatini kengaytirish, barqaror rivojlanishini ta’minalash va uning raqobatbardoshligini oshirish bilan bog’liq muammolarni hal qilish hamda sohaga innovatsion boshqaruv usullarini joriy qilish va o‘zaro manfaatli raqobat muhitini yaratishga qaratilgan 80 ga yaqin ilmiy ma’ruzalar respublikamizning turli oliy ta’lim muassasalaridan kelib tushgan bo‘lib, bu hol anjumanning yuqori nufuzidan dalolat beradi. Anjuman tashkilotchilariga o‘zminnatdorchiligidni bildiraman va uni yuqori darajada o‘tkazishlariga omad tilab qolaman!

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## **EFFICIENT WAYS OF USING PUBLIC RELATIONS TOOLS IN TOURISM**

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**Abstract:** *the main aim of thesis is defining useful aspects of PR and their adoption for tourist sphere. Enlarge using of foreign successful practise of PR in our regional and country tourism. Establishment of effective system of PR among subjects. The progress of modern information and communication technologies brings new opportunities: with the help of the means*

*and methods of the Republic of Uzbekistan, the regulatory impact on the state of economic, political and cultural development of society is being implemented.*

**Key words:** *public relation, publicity, propaganda, advertisement, destination, brand making, public relation models, MICE, integrated applications, Sunday-Weekend-Holiday concept.*

Modern life requires promotion technologies in all areas: politics, entrepreneurship, education, culture, ecology and so on. Promotion technologies are associated with such types of activity as integrated marketing communications, which include advertising, PR, branding, publicity, loyalty programs, direct marketing, sponsorship, sales promotion, personal sales that are constantly transforming, which became especially noticeable in the era of digital technology. All this determined the relevance of marketing and PR, focused on industry specifics, one of which was tourism. Modern tourism is the sphere of the national economic complex, which has internationally turned into a booming industry. The success of a tourism organization, like any other business, largely depends on the effectiveness of communications that provide a link between the producer of tourism services (tour operator) and the consumer (tourist) and the promotion of tourism products.

The tourism sphere in Uzbekistan become more popular and rapid increasing field, due to several factors like solution of unemployment, rich source of traditional and cultural heritages, new field of economy and it is deemed as the most perspective branch of economy of republic. In recent two years the total number of tourism export increased to 2.5 times and get place of the main sphere in republic economy.

According to the Decree of the President of the Republic of Uzbekistan of February 3, 2018 № DP-5326 section 4: To transform the State Unitary Enterprise the Centre for Promotion of National Tourism Product under the State Committee of the Republic of Uzbekistan for Development of Tourism to the State Unitary Enterprise the National PR-Centre under State Committee of the Republic of Uzbekistan for Development of Tourism, while entrusting it with the tasks of organizing a promotion of tourist potential of the republic. Besides this decree of Cabinet of Ministers of republic establish another with number 747 on 20.09.2017 which gives preferences for foreign countries' media companies to co-operate with our tourism department. It contains preferences devoted in order to encourage PR activities of tourism industry. Additionally, implementation of decree of President on 25.10.2018 under the number PD-3982 makes good impact on spreading necessary information around the countries and support status of our country by compatriots living in foreign countries.

The analysis of scientific literature on the problems of the nuclear industry confirms the effectiveness of research in various branches of social and humanitarian knowledge. In modern world literature there are more than a thousand definitions of the Public relation. The first decades of the XX century are characterized by the appearance of names associated with the birth of professional specialization in public relations.

For the first time, the expression "public relations" was officially used by American President Thomas Jefferson in 1807 in the Seventh Appeal to Congress. In the 1830s, this concept came into use as "relations for the general good" ("relations for the common good"). The wide circulation of the press caused the emergence of press agents, which in essence are the precursors of future PR-exchanges.

At the beginning of the 20th century the birth of professional PR specialization. This is due to the strengthening of "big business", whose representatives had in the eyes of the majority of the population a negative reputation of people who were ready for any violations of laws and morals for profit.

Thesis concentrate on tourism entrepreneurs also can keep these concepts to re, especially on macro level, additionally p better improvement. As the recommendation author suggested the followings:

-using more people gathered places like airport and railway station (they must be internal gate of the city), malls to express beauty of city. These places must be organized or ornamented with symbols and spirit of the city. They must reflect whole **power and luxury** of the city;

-more **festivals** (annual exact schedule with excellent organization level) and **open-air musical performance** (now used usually Ark and fountain square in front of region administration building). In the near future Megamall in the centre of city and Bukhara city will be good places to hold this kind of actions.

-using payment ATMs and Apps for booking or purchasing **bus** (just one place, but it also does not similar to ticket point of sale), **train** (around the city just one railway ticket sale place and one countryside of city) and **airway tickets** (more but process little long(language aspects also exist);

- **reschedule all flow** of main transport for long distance at the seasonal period of tourism (increase the number of daily flows for much required cities);

-using free type of **location** (Google maps, GPS navigation and etc.) and **booking apps** for all potential objects of tourism (cafes, ice cream, disco, small shops, even bio toilets);

-using **touristic flow** by student as the main object of research. Public relation it this case will be the best tool.

Author made additional concepts and projects to improve position of Bukhara region by learning practical success of European countries like Italy (during author's scholarship in Padova, Italy in 2020), what can be useful in further actions of tourism developing department of region. The offered way can be implemented with minimal expenses, but expected effects may be higher than costs. The proposed recommendations can be used by tourism specialists in their professional activities.

The main principles according to which public relations should be built were formulated by S. Black:

-*transparency of information;*

-*reliance on the objective laws of mass consciousness, as well as relations between people, organizations, firms and the public;*

-*a decisive rejection of subjectivity, a voluntary approach, pressure on the public, manipulative attempts to wishful thinking;*

-*respect for individuality, orientation to a person, his creative abilities;*

-*recruitment of highly qualified specialists with the maximum delegation of authority up to the most low-level performers.* [1]

The main types of PR are **commercial and political PR**. Initially, PR activity was aimed exclusively at consumers. Public relations programs aimed at creating positive fame for goods-producing firms remain an important public relations trend now. This is especially important when introducing new types of goods to the market, when you need to assure wary consumers of the high reputation of the manufacturer. Nowadays, potential investors (financial PR), government agencies, employees of the company itself are also becoming the object of PR companies. In addition to ordinary PR events, crisis PR is used when it is necessary to eliminate the negative consequences of a crisis that hit a company.

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